

TERMS & CONDITIONS

The following Terms & Conditions are aimed at ensuring all Members enjoy their stay, & API can continue to provide Holiday Homes at affordable rates. Member's attention is drawn to the licencing provisions imposed by local Shires & Councils. This licence provides for the quiet enjoyment of using the facility, & restricting the number of occupants as advised at the time of booking. Any infringement will result in the Member being required to immediately vacate the premises & forfeiting their booking.

When booking and prior to your stay

1. Minimum bookings are two nights and maximum bookings two weeks. The only exceptions are:
 - at Busselton during the Christmas school holidays, the minimum and maximum booking is one week
 - during WA School Holidays, only 7 or 14 day 'whole week' bookings commencing Friday are accepted.Note - Bookings of less than a week during school holidays can be made pending availability, but not until it is within 28 days of the time you wish to book.
2. A deposit of 30% is required within three days of making a booking, with the balance being paid at least eight weeks prior to the first day of tenancy. For stays less than eight weeks ahead, payment in full is due at the time of booking. Full details of the cancellation policy are available by phoning 9325 7425 between 10am and 3pm.
3. The allocation of units is made by API at the time of booking and any change will only be made in the event of unforeseen circumstances. If a booking is cancelled, transferred to a different date or otherwise changed at the request of a member, a fee applies. Full details are available by phoning 9325 7425. API reserves the right to change bookings where repairs or maintenance are required or should circumstances make it necessary.
4. Bookings are NOT transferable to anyone else and subletting is NOT permitted. The Member making the booking must be personally staying at the unit throughout the booking. Accordingly, Members may only book one unit at a time.
5. The period of all tenancies is from 2.00pm on the day of arrival until 10.00am on the day of departure. No more than the number of Adults and Children indicated at the time of booking are permitted to occupy units.
6. The CEO may at any time decline bookings or apply any additional conditions deemed necessary, including the imposition of a bond of up to \$2,000.
7. Pets are NOT permitted at any API holiday home site, including visitor's pets.

During your stay

8. The contents of your unit should be checked on arrival. All breakages and any damage whatsoever must be reported to the Caretaker. Major items (mattresses, furniture etc), if damaged or soiled, will be replaced at the expense of the Member. Some cots, high chairs and casual bedding is available by prior arrangement at no cost.
9. Tenants are responsible for maintaining and leaving the unit in a clean and tidy condition. This includes sweeping floors, vacuuming carpeted areas, mopping all hard floor areas, removing rubbish from internal bins, making beds, and cleaning kitchen, toilet and bathroom areas. The tidiness of the area surrounding the unit is also the tenant's responsibility. Any cost of any additional cleaning necessary by the caretaker and/or a professional cleaner, will be charged to the tenant.
10. Rubbish must be placed in the bins provided and food scraps wrapped as required by Health Department by laws.
11. All API accommodation is strictly Non-Smoking.
12. The Member booking the unit is responsible for the conduct of all occupants and guests, ensuring that no inconvenience is caused to other tenants, or residents in adjoining properties. Tents are strictly prohibited.
13. Any electrical and plumbing issues, or complaints, should be referred, in the first instance to the Caretaker.
14. API reserves the right to access units to attend to maintenance issues as may be required from time to time.
15. Parking – 2 bays are provided at each location, other than Albany. A caravan, trailer or boat may be taken, however one bay only, is then available for a car. Please contact the office (9325 7425) for the nearest alternate parking if required.

The Caretaker is authorised to ensure that tenants comply with these Terms and Conditions